Privacy Statement

- 1. Just like many other web portals, websites and mobile Apps, SBP's complaint portal use "session" and "persistent" cookies for different information, these cookies may collect non-identifying and identifiable information.
- 2. This information and that contained in the network communication between your web browser and Mobile App may be used for Analytics, related purposes of this system and any other lawful purpose by SBP.
- 3. Network communications taking place with this system may be scanned by SBP's network security system or any other government-owned organization authorized to perform such scan, to identify and protect its system from any known or suspected malicious cyber activity, including malicious content or communications.
- 4. SBP assumes no legal liability or responsibility for the completeness, accuracy or usefulness of any data, information, product or process described on this system.
- 5. SBP does not guarantee that the use of this system or any information or process within would not infringe any privately owned rights.
- 6. If you use our Service, then you agree to the collection and use of information in relation to this policy.
- 7. The portal and Mobile App does use third party services that may collect information used to identify you.
- 8. This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.
- 9. We may update our Terms and Conditions from time to time with or without any explicit notification. Thus, you are advised to review this page periodically for any changes.
- 10. If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at compalint@sbp.org.pk and by telephonically (092) 021-111727-111